AXIS 2019 User Conference
"Positioning for the Future"

📅 May 6th – 8th, 2019   📍 Niagara Falls, Ontario Canada

🏛 Marriott on the Falls, 6755 Fallsview Boulevard, Niagara Falls, Canada

DAY 1
Monday, May 6, 2019

9:00 am – 10:30 am	Business Intelligence (BI) Session, presented by Audree Boulianne, Product Manager
10:45 am – 12:15 pm	Insurance Session, presented by Steve Lang, Product Manager
12:30 pm – 1:00 pm	Lunch

1:00 pm – 4:00 pm	**Membership Working Group Meeting**	**Travel Working Group Meeting**	**Road Service Working Group Meeting**	**Technical Session**
	Facilitated by Michael Estabrooks	*Facilitated by Mark Futterer*	*Facilitated by Steve Lang*	*Presented by Alan Campbell*
	Operational meeting, members only.	Strategic planning, members only.	Strategic planning, open to all.	Shift 4 Update WebDirect Update Linux technical discussion

6:00 pm – 9:00 pm	Welcome Dinner

DAY 2
Tuesday, May 7, 2019

7:30 am – 8:30 am	Breakfast
9:00 am – 10:30 am	Official Welcome and Meeting Kick-off Campana update presented by Adam Zimmer, President eSignature Presentation
10:30 am – 10:45 am	Break
10:45 am – 12:00 pm	Closing the marketing cycle Force.com migration
12:00 pm – 1:00 pm	Lunch

DAY 2 (continued)
Tuesday, May 7, 2019

	STREAM A: Membership / MRM	STREAM B: Travel	STREAM C: Road Service
1:00 pm – 2:30 pm	CAA National Rewards Portal AXIS Marketing Lifecycle Townhall	Group Updates Electronic Signatures WebDirect	CloudReceive Fleet Management System Mobile POS
2:30 pm – 2:45 pm	Break		
2:45 pm – 4:30 pm	Club Presentation: Most Creative/Successful marketing initiative of 2018. eCommerce Product Fulfillment Discussion MRM Jeopardy Gameshow	Interfaces Best Practices	Dispatcher Workbench Reporting & BI ERS Roadmaps Predictive Vehicle Placement
5:15 pm – 10:00 pm	Join us for a casual evening, but first let's see who is the fastest driver at the Niagara Speedway, followed by dinner at Niagara Brewing Co. Depart by bus at 5:15pm. Meet in the lobby.		

DAY 3 (KIOSKS)
Wednesday, May 8, 2019

8:00 am – 10:45 am	Speak one-on-one with a Product Manager, participate in interactive demos and speak directly to our sponsors at their Kiosks! A continental breakfast will be available in the room. Kiosks to include but subject to change: • Business Intelligence • Membership/MRM • Road Service/Insurance • AXIS Support • WebDirect • Travel • Rocket Software • Shift4 Three grand door prizes will be awarded at 10:30 am (you must be present to win), followed by closing remarks.

Note: Agenda sessions subject to change.
Questions or concerns, please contact Trish Eleftheriadis

THANK YOU TO OUR SPONSORS